

# WEC NEW DASHBOARD

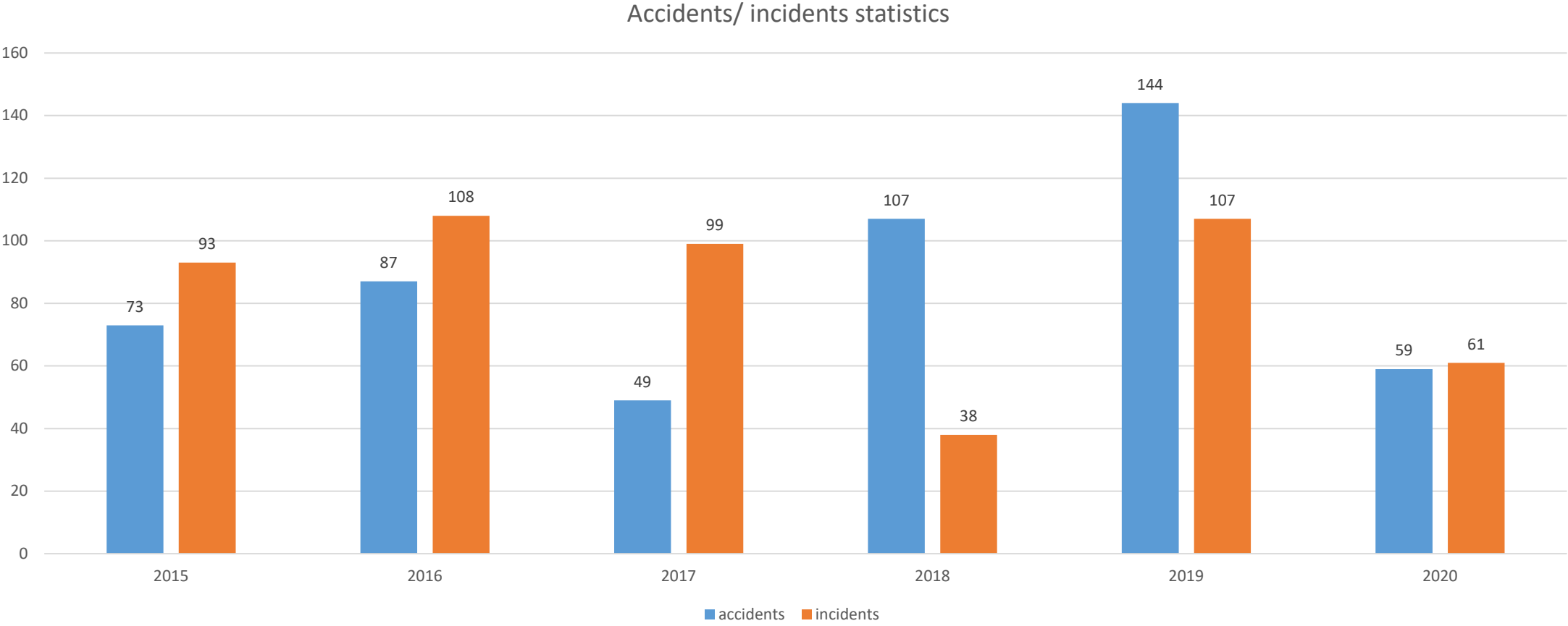
August 2020

# SHEQ Scorecard

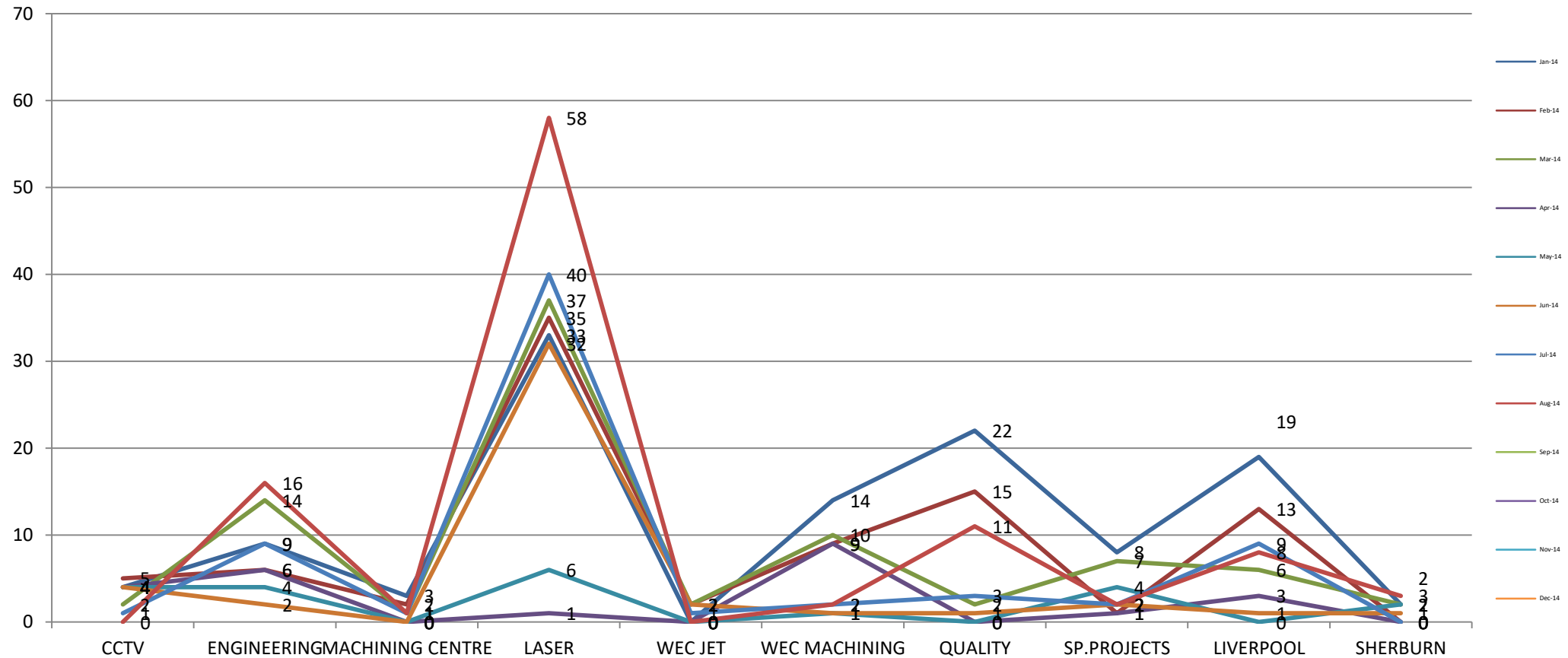
August 2020

Subject	Targets	Actions	Status	Trend
Audits, Events, Assessments Problems ( NCR's) Actions	Audits Overdue- none <0% Planning re-scheduled due to COVID -19	Discuss with all departments QA's in the weekly Quality meeting to review all issues and close the complete one s. Average closure of 20 days.	in progress	
Concessions	Expired without resolution none Extended without Action Plan -none Regular Reviews Review of NCR's for Laser department with closure of supplier's issues; New internal ncr's in Engineering		in progress	
New/ amended/ deleted documents on Document Control Database	Revised system documents: Control of Fatigue Policy- rev 7 Work Safe Policy to rev 6 for September; WEC Rail safety manual and procedures ( 31); Updated standards on Doc Control Database: GERT 8000 General duties to rev.5; GERT 8000 /HB11 to rev.7; GERT 8000/HB7 to rev.7; RIS -3279- TOM to rev.2; RIS- 3701- TOM to rev.2.1; RIS-1700-PLT- safe use of plant- withdrawn; RIS-8047-TOM- to rev.2; Sentinel Scheme Rules to rev.4 ( March 2020) Awaiting signature > - none Pending: NONE		in progress	
Calibration	Overdue : List with items outstanding in WEC Machining; Welding sets for Sherburn	Review with each department	In progress	
Training & Competence	Competences & Assessments - outstanding: 7 Laser; 4- Special Projects ; HTA to adhere to WEC Training records	More new people and no assessments of competences/ address with head of departments – in top managers meeting	No progress	
Customer Satisfaction (Complaints, Surveys, etc.)	Satisfaction Surveys - 2 good feed-backs for Laser; 1 – Machining; 3 – good feed-back for Laser ( see database)			
Facilities Management	PPM Maintenance Overdue Tasks = none Unplanned tasks None	To the schedule		
Org chart	Organisation Chart Changes to include HTA			
Supplier Quality	Top 5 suppliers ( including remote sites)- PERFORMANCE AT 97 % ( suppliers with issues: Richard Austin, Barclay & Matthieson , Righton, Aalco)	Address by Purchasing with suppliers/ Quality meetings wit Laser Riverside on missing parts		
Railway Safety Issue Resolution (Inc. Operational Safety)	Railway Safety Issues None/ No work for rail			
EHS	Near misses YTD 69 Minor accidents YTD 51 Lost Time Accidents Recorded this month = 0 RIDDOR=4 ( 1-5750; 1-Eng;1-HTA;1-Sherburn Accident rate = 3%		2	

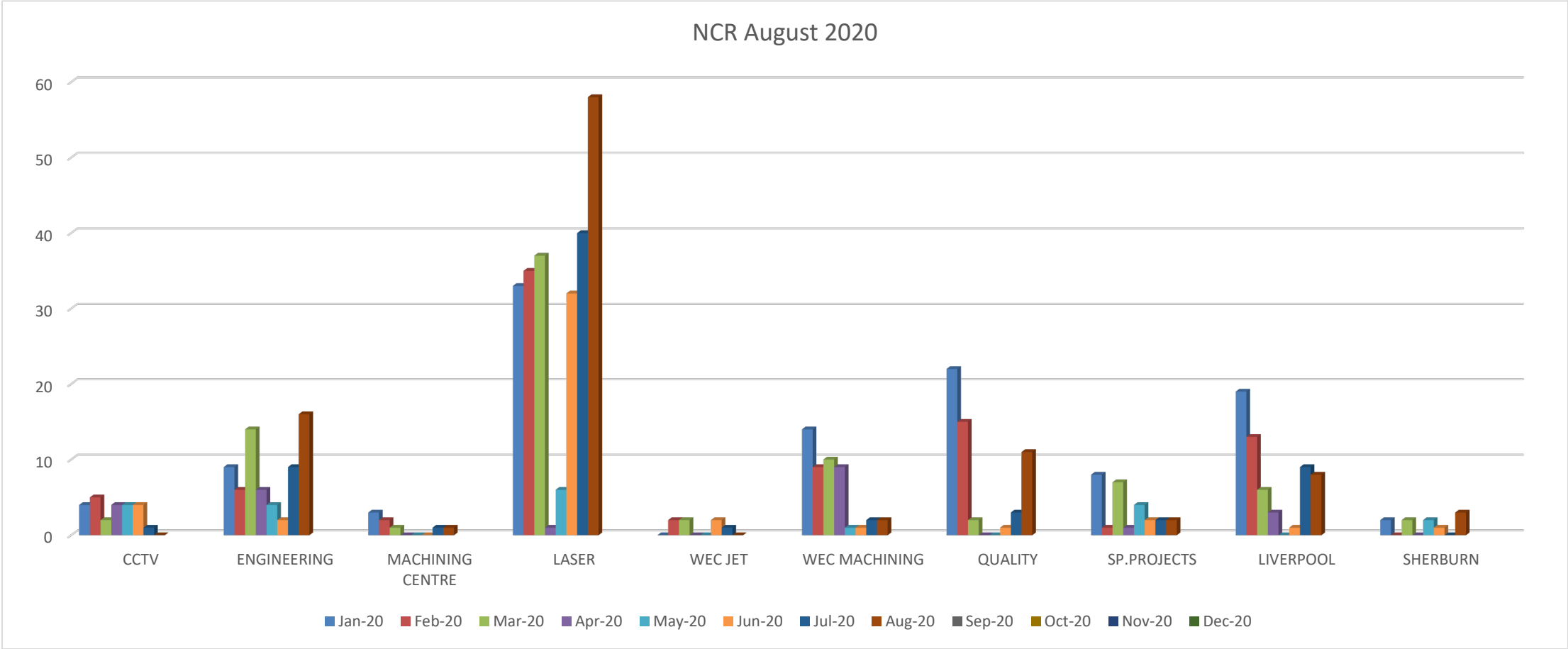
# Accidents/ incidents 2020



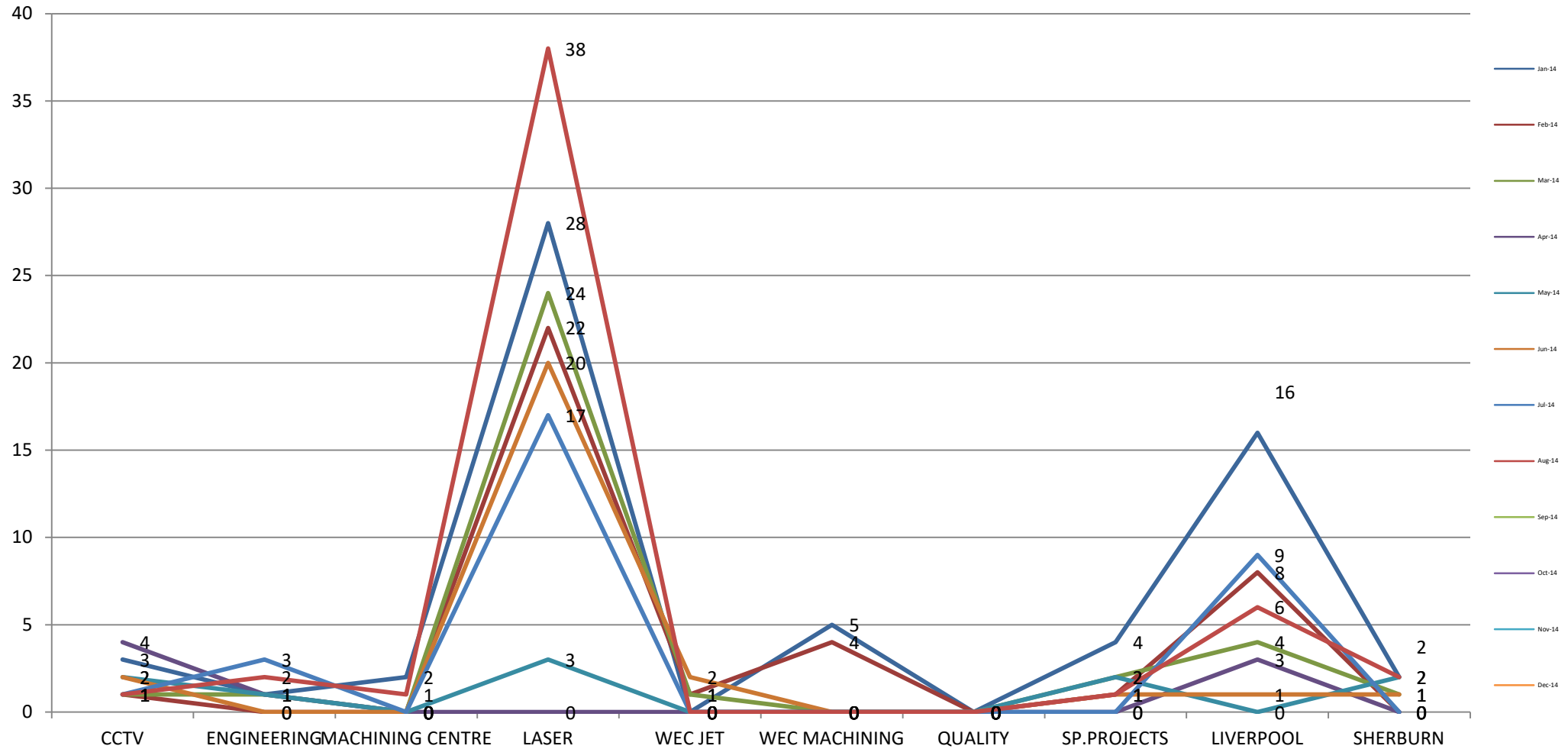
# NCR/customer complaints



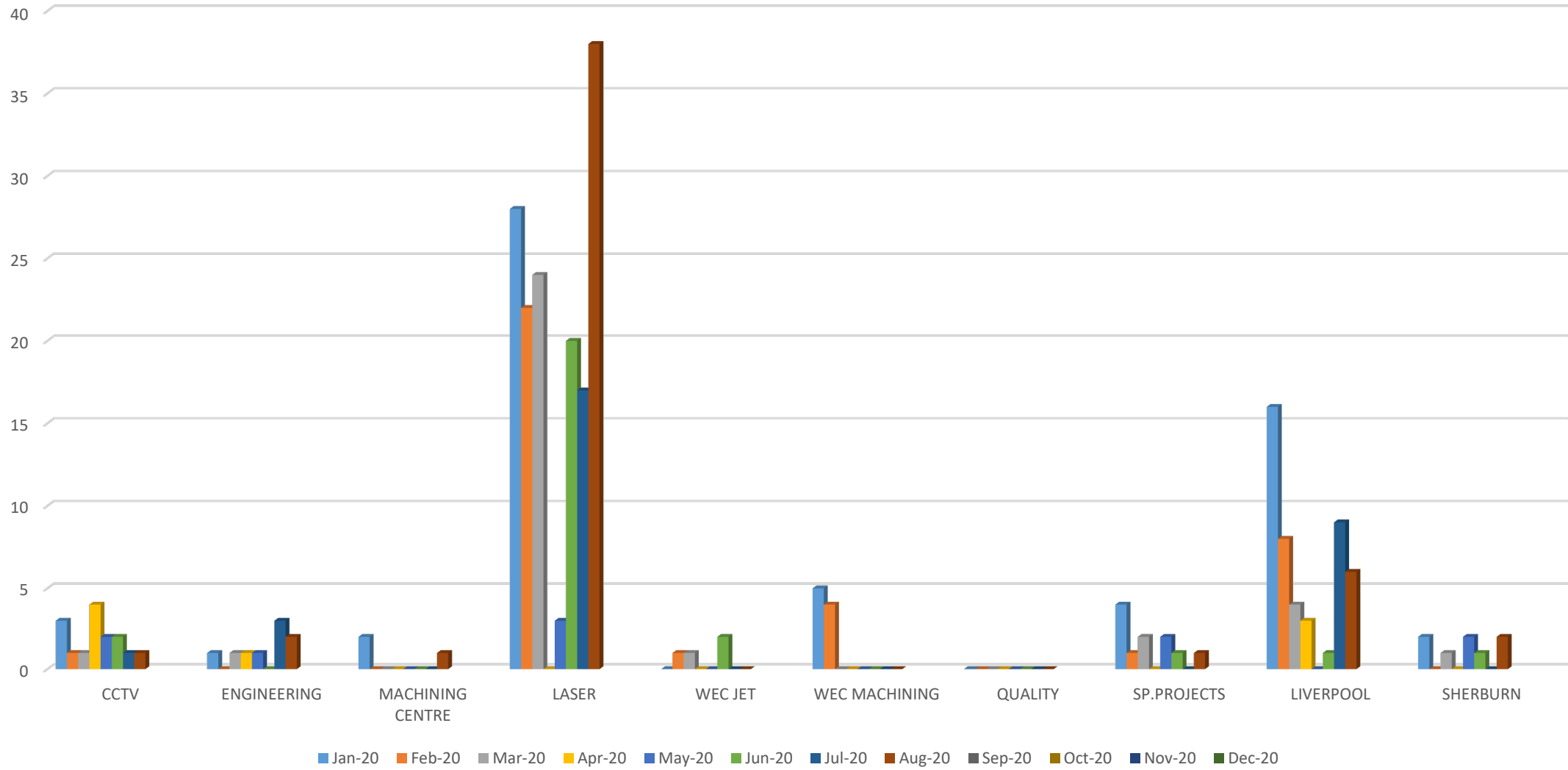
# Total NCR's Aug 2020



# Customer complaints YTD – August 2020

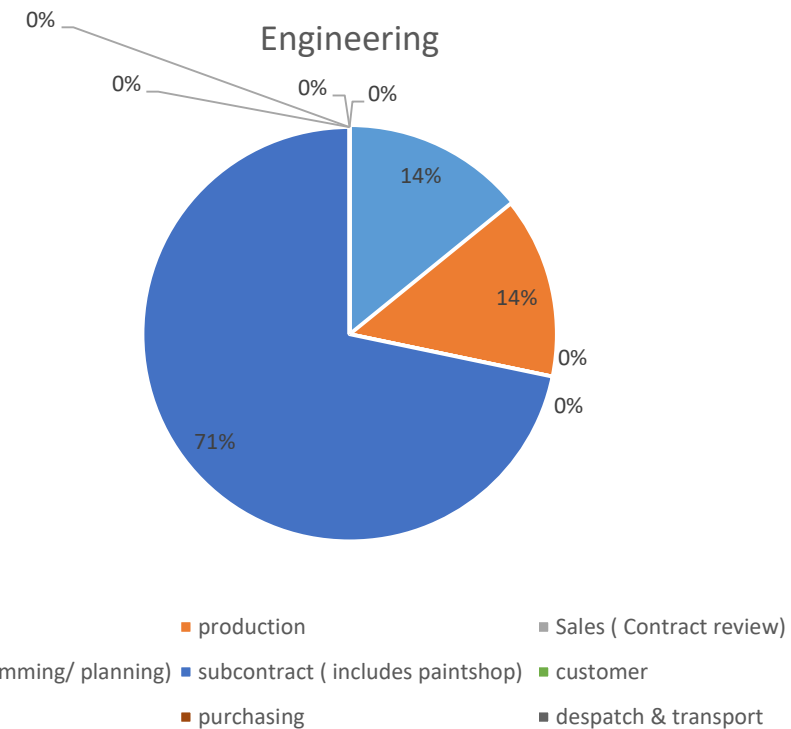


### CUSTOMER COMPLAINTS 2020



# NCR in % -process- ENGINEERING

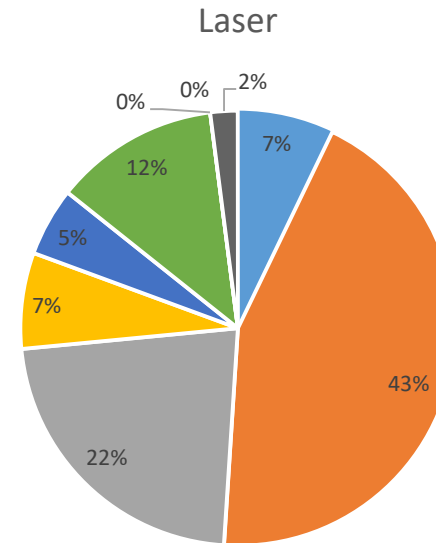
	Feb-20	Engineering
No ID		14%
production		14%
Sales ( Contract review)		0%
process ( programming/ planning)		0%
subcontract ( includes paintshop)		71%
customer		0%
inspection		0%
purchasing		0%
despatch & transport		0%





# NCR in % process-Laser

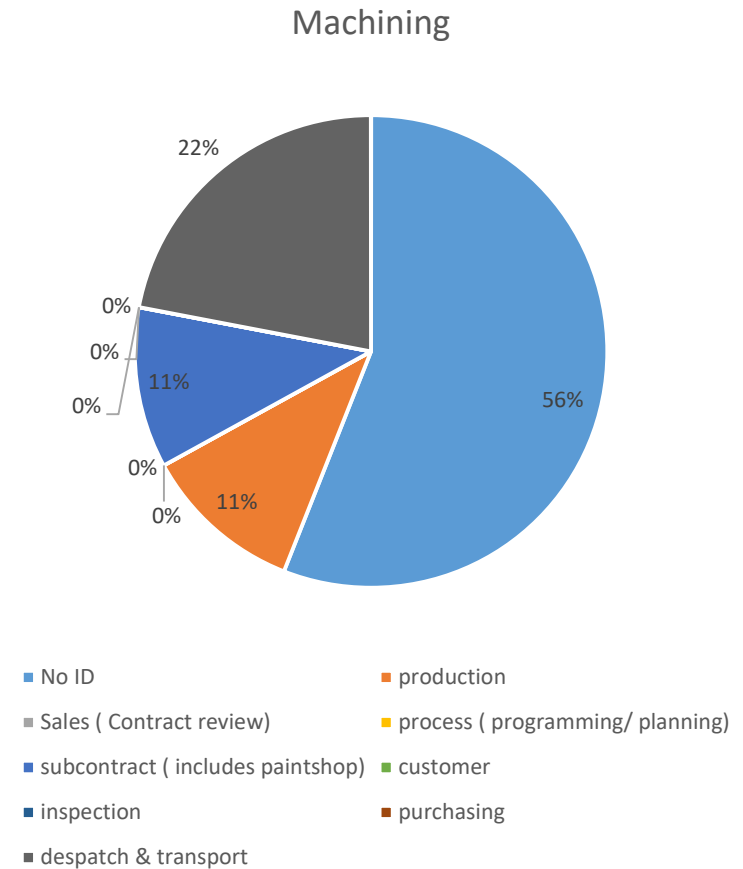
	Feb-20	Laser
No ID		7%
production		43%
Sales ( Contract review)		22%
process ( programming/ planning)		7%
subcontract ( includes paintshop)		5%
customer		12%
inspection		0%
purchasing		0%
despatch & transport		2%



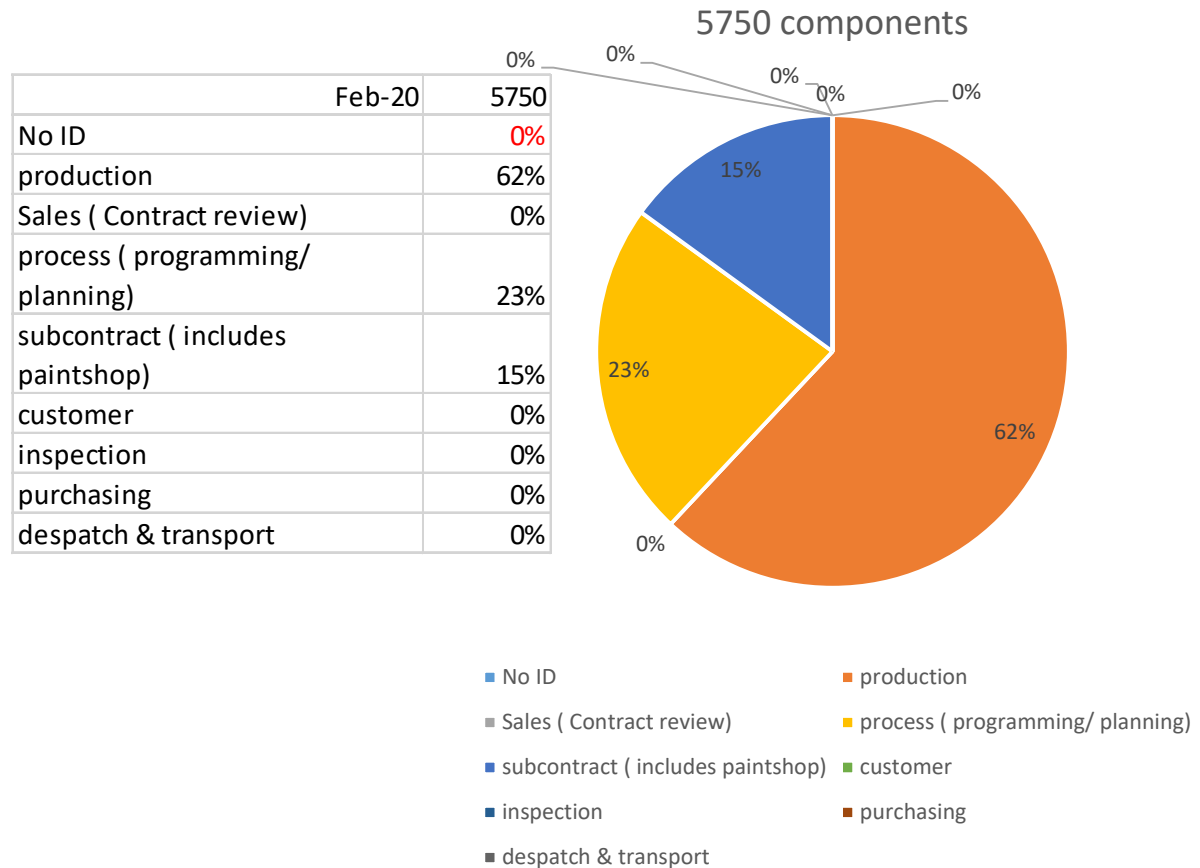
- No ID
- production
- Sales ( Contract review)
- process ( programming/  
planning)
- subcontract ( includes paintshop)
- customer
- inspection
- purchasing
- despatch & transport

# NCR in % -process-Machining

	Feb-20 Machining
No ID	56%
production	11%
Sales ( Contract review)	0%
process ( programming/ planning)	0%
subcontract ( includes paintshop)	11%
customer	0%
inspection	0%
purchasing	0%
despatch & transport	22%

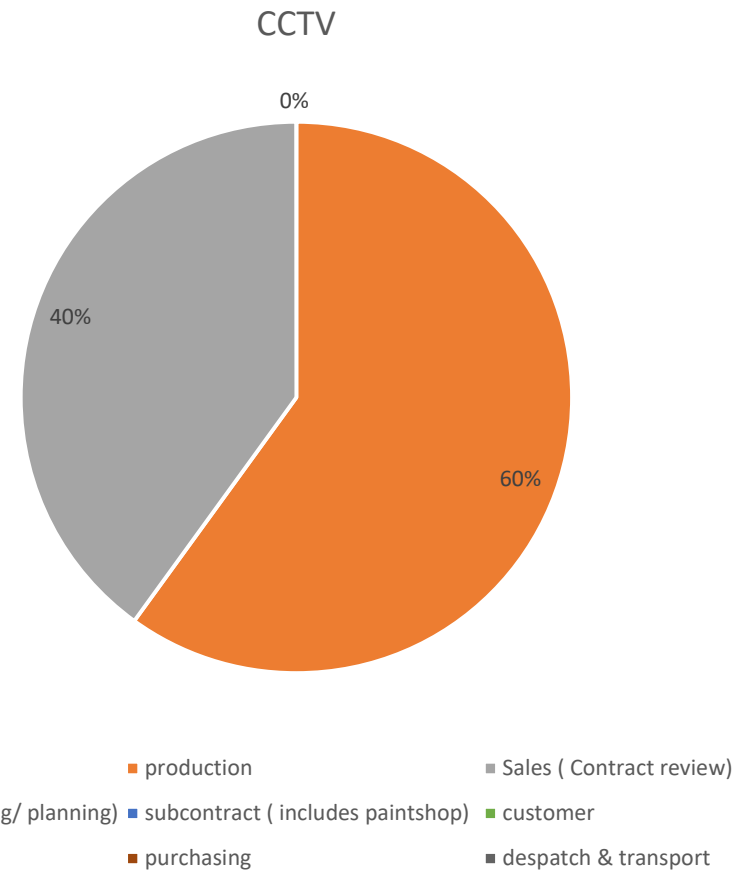


# NCR in % -process-5750



# NCR in % -process-CCTV

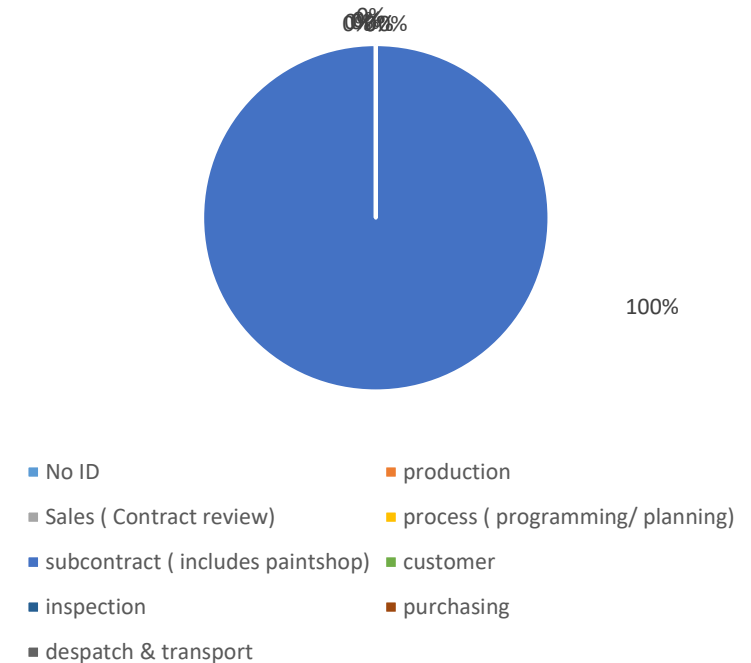
	Feb-20 CCTV
No ID	0%
production	60%
Sales ( Contract review)	40%
process ( programming/ planning)	
subcontract ( includes paintshop)	
customer	
inspection	
purchasing	
despatch & transport	



# NCR in %- process – Special Projects

	Feb-20 SP
No ID	0%
production	0%
Sales ( Contract review)	0%
process ( programming/ planning)	0%
subcontract ( includes paintshop)	100%
customer	0%
inspection	0%
purchasing	0%
despatch & transport	0%

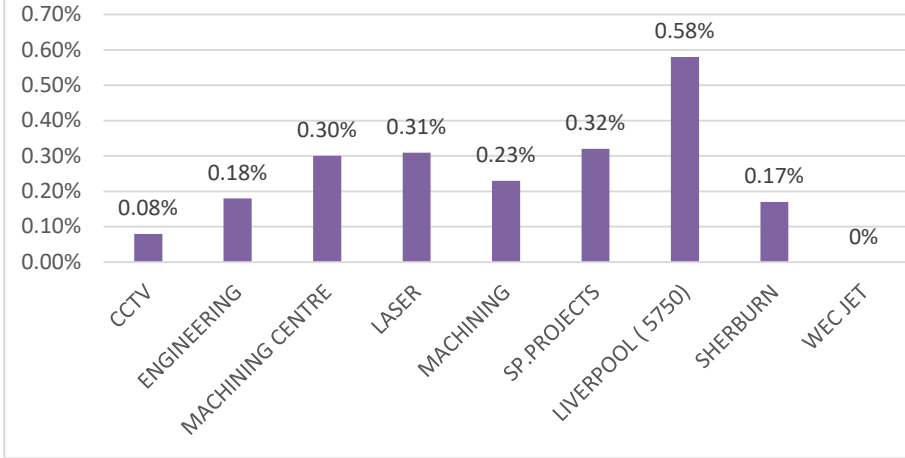
SP NCR PER PROCESS



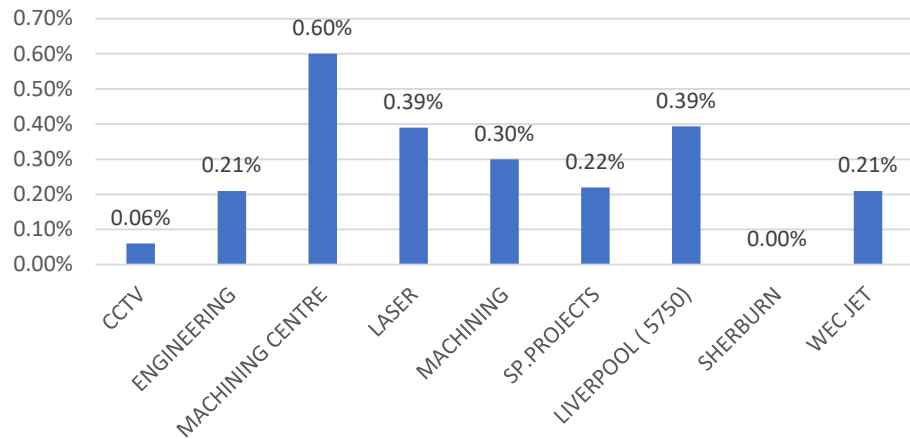
# COST OF NON-QUALITY-YTD

To a target of <1%

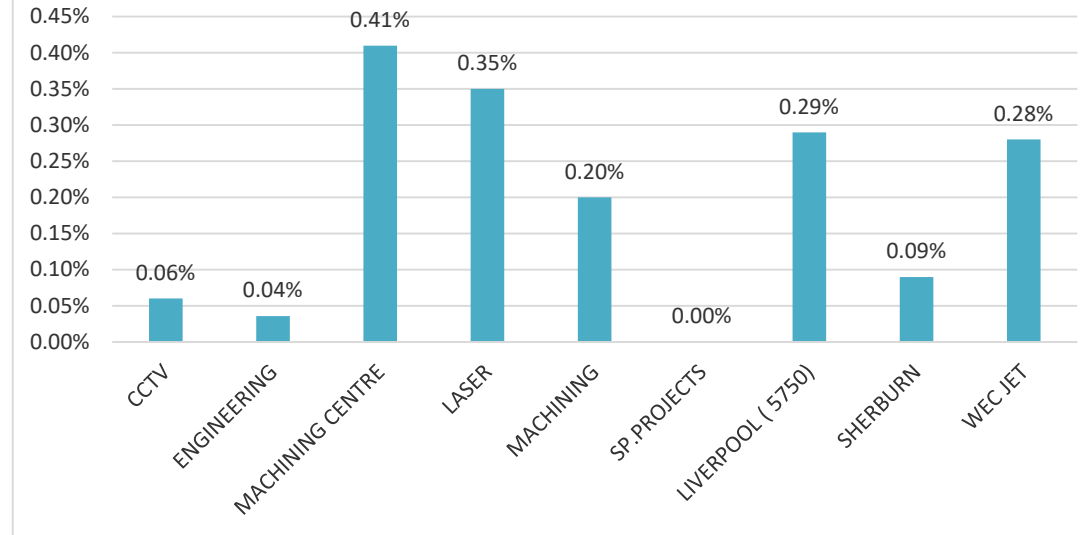
## CONQ JANUARY %



## CONQ FEBRUARY %

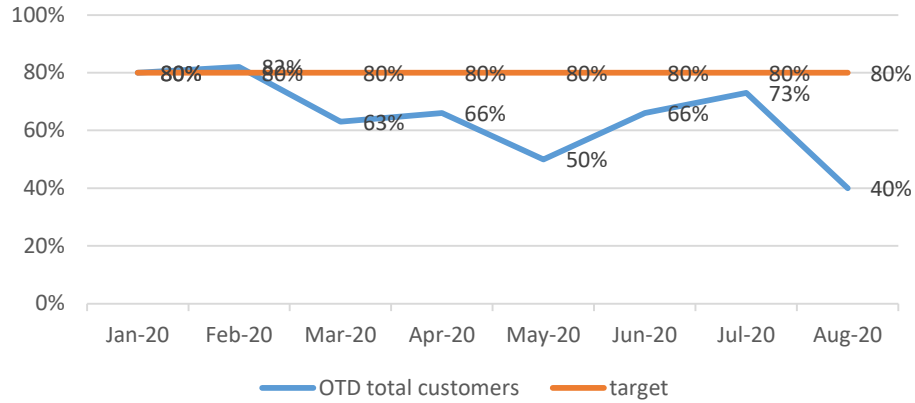


## CONQ MARCH %

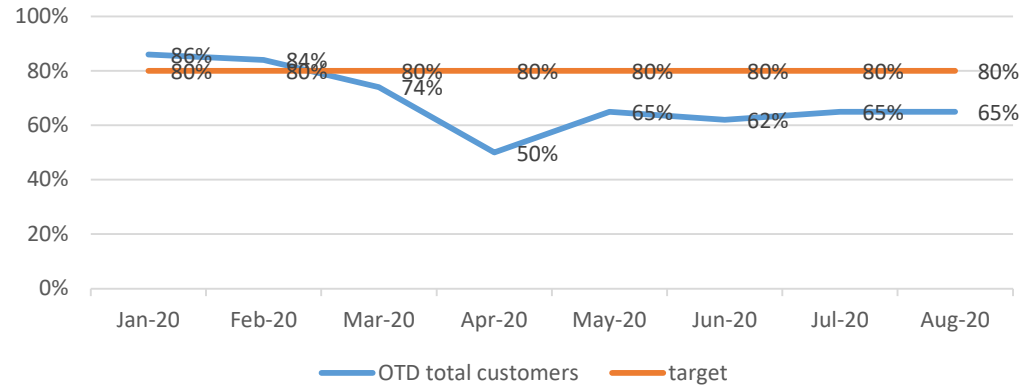


# OTD PER DEPARTMENT AUGUST 2020

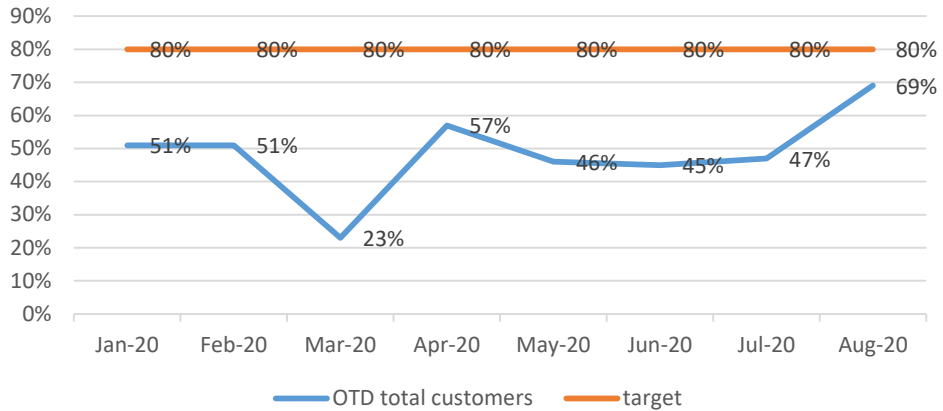
## OTD 5750



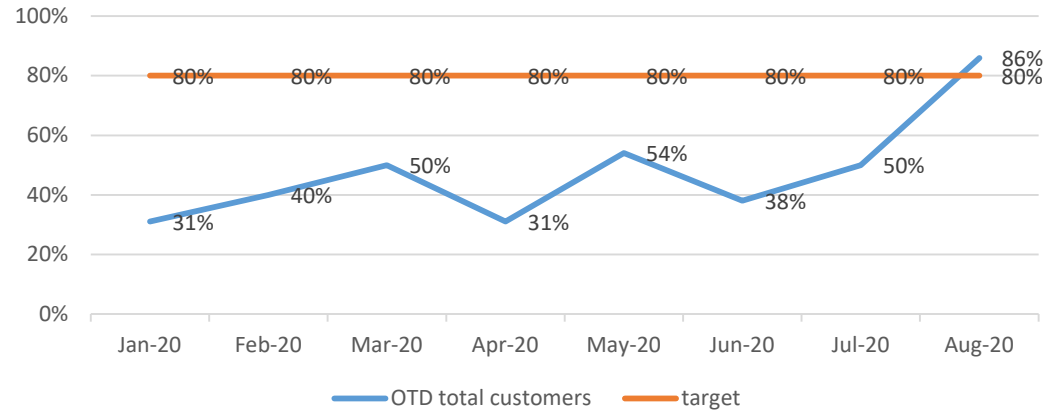
## OTD LASER



## OTD ENGINEERING

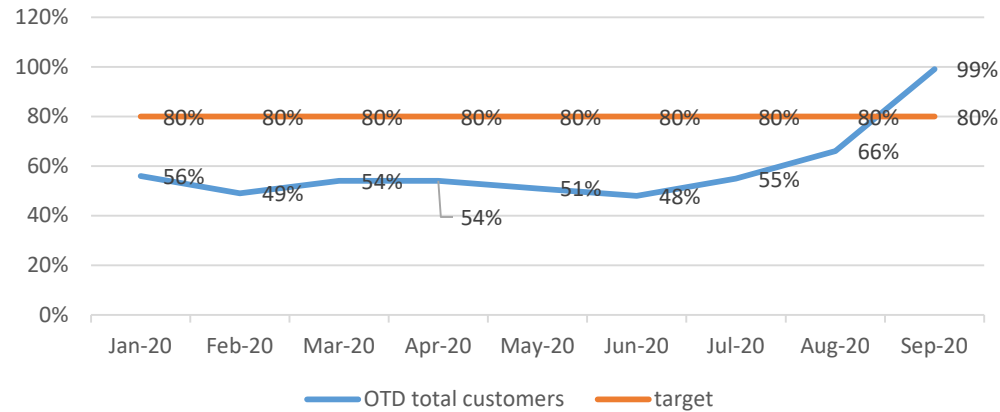


## OTD MACHINING CENTRE

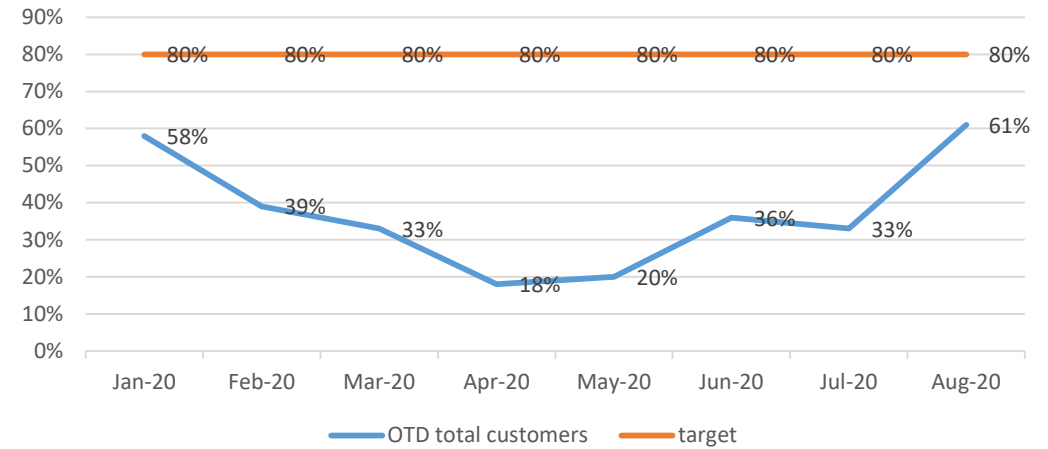


# OTD PER DEPARTMENT- AUGUST 2020

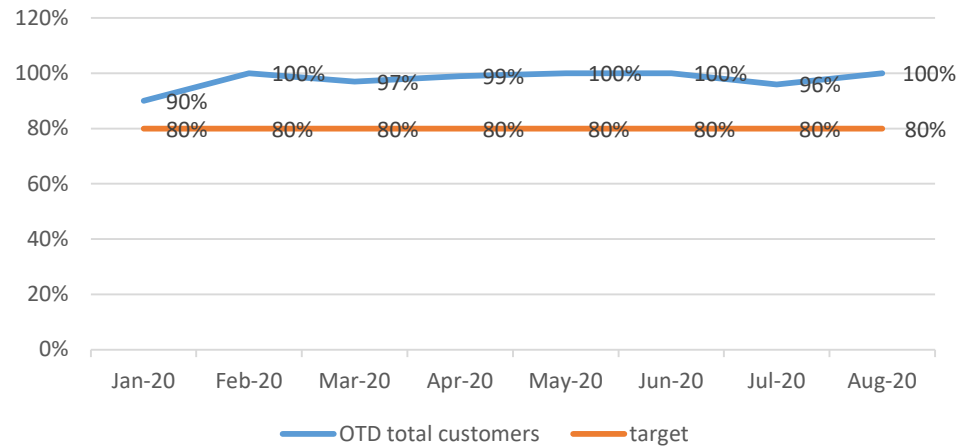
## OTD MACHINING



## OTD SPECIAL PROJECTS



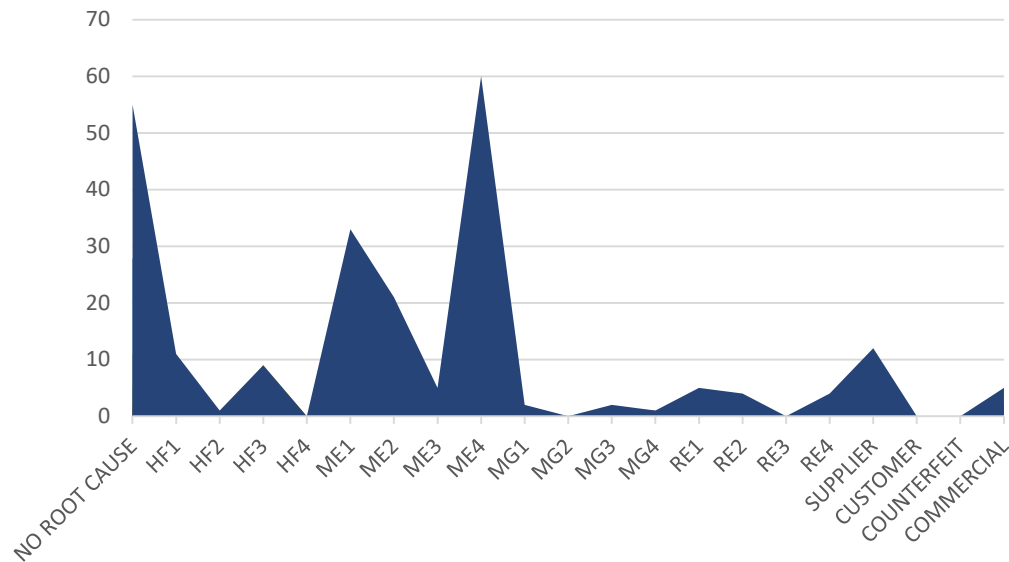
## OTD WEC JET





# Root causes

ROOT CAUSES JANUARY- FEBRUARY YTD 2020																					
DEPARTMENT	NO ROOT CAUSE	HF1	HF2	HF3	HF4	ME1	ME2	ME3	ME4	MG1	MG2	MG3	MG4	RE1	RE2	RE3	RE4	SUPPLIER	CUSTOMER	COUNTERFEIT	COMMERCIAL
CCTV	5																				
ENGINEERING	1	2	1						2	1		1	1					6			1
MACHINING CENTRE	2	1							2					1							
LASER	4	3		9		23	13	4	11	1		1		1	2		2	1			2
WEC JET	1					1															
WEC MACHINING	11	3				1	1		2					1			2	3			
QUALITY	28					7	5		15					1	1						
SP.PROJECTS	1	2					2											2			2
LIVERPOOL( 5750)	2					1		1	28					1	1						
SHERBURN																					
<b>TOTAL WEC GROUP</b>	<b>55</b>	<b>11</b>	<b>1</b>	<b>9</b>	<b>0</b>	<b>33</b>	<b>21</b>	<b>5</b>	<b>60</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>5</b>	<b>4</b>	<b>0</b>	<b>4</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>5</b>



CauseGroup	RootCause	CauseCode	CauseTitle
Resources	RE1-Resources-IPC	RE1	Inadequate people capability
Resources	RE2-Resources-IOI	RE2	Inadequate operating infrastructure
Resources	RE3-Resources-IOE	RE3	Inadequate operating environment
Resources	RE4-Resources-IPE	RE4	Inadequate provision of equipment
Management	MG1-Management-LTP	MG1	Lack of training provision
Management	MG2-Management-URR	MG2	Unclear roles and responsibilities
Management	MG3-Management-IOG	MG3	Inadequate organisational governance
Management	MG4-Management-IC	MG4	Inadequate communication
Methods	ME1-Methods-LOPC	ME1	Lack of operational planning and control
Methods	ME2-Methods-IDI	ME2	Inadequate documented information
Methods	ME3-Methods-ICDI	ME3	Inadequate control of documented information
Methods	ME4-Methods-IVP	ME4	Inadequate verification or validation of process, product or service
Human Factors	HF1-HumanFactors-LC	HF1	Lack of attention or concentration
Human Factors	HF2-HumanFactors-PS	HF2	Pressure and stress
Human Factors	HF3-HumanFactors-D	HF3	Distraction
Human Factors	HF4-HumanFactors-F	HF4	Fatigue

# Suppliers performance YTD

WEC LASER	3.3
WEC Machining Center	0.7
BRITISH STEEL	1.3
VSN	1.0
NIPRO	1.0
HI-SPEC ( MACHINING)	1.3
AALCO	5.0
RICHARD AUSTIN	2.3
RIGHTON	1.7
ASD METAL SERVICES	1.3

LEGEND : When a supplier reach 4 level-URGENT ACTION PLAN required

cumulated score August 2020

